

IDM Technologies LLC provides complete Identity & Access Management (IAM) solutions.

**#SimplifyIdentitySecurity | #IdentitySecurityAdvocates** 

A global company serving clients on Digital Transformation; leveraging industry leading Identity & Access Management (IAM) and Privileged Access Management (PAM) solutions backed with our expert services; providing complete peace of mind through our value add.

### **OUR SOLUTIONS**

We deliver IAM & PAM services using industry-leading technology stacks, processes, operating models, and maturity levels across multiple geographical locations.

- Identity Governance & Administration (IGA)
- Single Sign-On (SSO)
- Multifactor Authentication (MFA)
- Privileged Access Management (PAM)
- Customer Identity & Access Management (CIAM)
- Digital Identity and Zero-Trust

### **OUR SERVICES**

We specialize in Process Maturity and Digital Transformation Consulting for a secured enterprise ecosystem. Leveraging Socio-Technical is not just a technology choice for a smooth transformation, processes, and technology for a better customer experience.

- Advisory Services & Assessment
- Professional Services
- Managed Services

### WHY IDM TECHNOLOGIES?

A pure-play and end-to-end Identity & Access Management (IAM) solutions and service provider.

Expertise in multiple industry-leading technology partners providing Advisory, Design & Implementation, Managed, and Professional Services.

Managing over 4 million identities.

Core team with a combined 100+ years in Identity & Cybersecurity with global experience within BFSI. Public Sector, Telco.

Ensuring 99.99% uptime SLA.

Hand-picked talent with a good pool of SMEs for quicker mobilization.

Know-how of over 50 complex enterprise use cases, for quicker deployment and integration (including customization), bridging the gap between OOTB and lack of OEM support.

Well-established internal Center of Excellence (COE) capable of demonstrating and running Proof of Concepts (PoC).

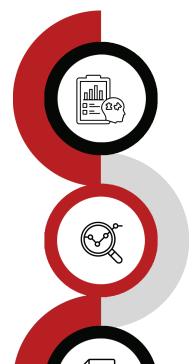
Highest Quality of Professional Services for complex customizations at competitive price.

### **Advisory Services & Assessment**

IDM Technologies takes a business-first approach to Identity & Access Management (IAM) advisory services.

## **Current State Assessment**

Review current IAM Processes, Policies, People, and Tools.



### **Gap Analysis**

Reveals PPT gaps (People, Processes, and Technology)

### **Summary of Findings**

Perform study for application Integration feasibility with IAM.



## IAM Strategy and Roadmap

Robust plan and roadmap to fixing the gaps & application integration.

### **Professional Services**

#### **Customizations**

IDM experts help organizations in improving the process, people & performance aspects of the system.



**Custom Use Cases** 



**Custom Connector** Development



**Authentication Flows** 



Custom Registration and Legacy and Incompatible **Applications** 



**Modernized Portal** Development

#### **Design & Implementation**

Our team will design & implement the Identity Security solutions based on your need, priority with uncompromising expertise.



Capturing Software Requirement **Specifications** 



**Detailed Solution Design** 



Installation and Configuration



Application Integration



**Business Continuity** Planning (HA/DR)

#### **Migration and Upgrade Services**

Moving from one Identity & Access Management (IAM) solution to another or upgrading an existing IAM system to a newer version. These services ensure a smooth transition while preserving data, security configurations, and user access.



Refresh & **Upgrades** 



Solution Migration



**Major Version Upgrades** 

### **Managed Services**

Provides reliable, cost-effective support for your business platform applications (IAM & PAM Platform, Database & Directory Services-LDAP) and their infrastructure. Consistent access and support and no need of additional internal team.

### **Support Operation Centre**

- Onsite or remote 24×7, 8×5 based on business need
- Meet severity-based SLA's. IAM & PAM Platform Support
- Database & Directory Services-LDAP support
- Support on Change Management & Infrastructure

#### **Change Management**

- Establish change request process
- Impact assessment
- Rollback plan
- Change documentation
- Change approval
- Change implementation
- Testing and validation

#### **Governance & Monitoring**

- Reporting & Analytics to monitor
- Live access review dashboard
- Incident logging and reporting

### **Application Integration Support**

- New application integration onboarding
- Enhancement of existing application integration
- Customization on access review & integration report

### IAM USE CASES

## 01 Identity Governance & Administration (IGA)

- Identity Governance
- Role-Based Access Control (RBAC)
- Identity Self-Service Portal
- Identity Risk
- Certification & Attestation
- Segregation of Duties (SOD)
- Audit and Compliance

### Privileged Access Management (PAM)

- Privileged Access Control
- Password Management
- Session Monitoring and Control
- Just in Time Access
- Live recording, event management and notifications

### Digital Identity and Zero-Trust

- Federated Login using third-party identity provider (Government or other Verified Identity Provider)
- Passwordless Authentication
- Adaptive Risk Management & Multifactor Authentication (MFA)
- Remote and Mobile Workforce
- BYOD (Bring Your Own Device)
- Third-Party Partners and Contractors
- Credential Theft Prevention

### **02** Single Sign-On and Multifactor Authentication

- Federation (OAuth 2.0 and SAML)
- MFA
- Push notification
- One-Time Password (OTP) via app, email, or SMS
- FID02 security keys
- Biometrics (facial, fingerprint, and more)
- OATH: For use with OATH-based hardware devices (Yubikey, RSA)
- Risk-based authentication (location, device and environmental factors)
- X.509 certificates

# Customer Identity & Access Management (CIAM)

- Seamless & Simplified Self-Service
- Single Sign-On (SSO)
- Unified & enhanced customer experience
- Manage user consent and preferences
- Highly scalable deployment to support large userbase
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- Manage user consent and preferences
- Highly scalable deployment to support large userbase



### **#SimplifyIdentitySecurity | #IdentitySecurityAdvocates**

**Get a Demo** 







